



FAMILY VISION CARE CENTER Frame and Lens Warranty

LENSES: Under normal use if the lenses are scratched, they may be replaced once for a one time fee of \$25.00 per pair within one year of purchase date. This does not pertain to lenses damaged outside of normal use, i.e. the dog chewed them, they are scraped from being run over, etc. It is the sole discretion of Family Vision Care Center to determine if the lens warranty applies.

- **Superior A.R. Coatings** are replaced one time only for a fee of \$25.00 within 24 months from point of purchase.
- **Progressive Lens Warranty:** In the event that you are unable to adapt to your progressive lenses, you will be permitted to switch to a lined bifocal or single vision lens for no additional charge within 60 days of your purchase date. No monies will be refunded or returned.

FRAMES: Most frames are warranted for a 1 year period against manufacturer defect, and will be replaced for a \$25.00 fee within that time frame.

Silhouette frames have a two-year warranty and can be replaced once for a fee of \$25 during the two years from point of purchase.

Budget frames do not have a warranty.

Please note that any frame broken due to misuse or abuse will not be covered by the warranty. It is at the sole discretion of Family Vision Care Center to determine whether the warranty applies.

Fitting and adjustment repairs that do not require parts to be purchased will be done free of charge as long as you own the eyewear.

Cancellations: Glasses are custom ordered and therefore we require a half down deposit when you place your order, and full payment is due at pickup. Canceled orders are subject to a 50% cancellation fee and deposits will not be returned once the job is in process. Designer frames cannot be returned and are non-refundable purchases.

Never leave eyewear in your car or in places exposed to extreme temperatures.